

Bank Shinhan Indonesia

User Manual BI-Fast Transfer March 2023

A. BI-Fast Transfer

Instant IDR remittance (real-time) between BI-Fast participating banks.

Service Hour

Service available 24 Hours x 7 days (including holidays).

Transaction Limit

- Transaction limit: Min. IDR 10.000, Max. IDR 250.000.000
- Daily limit: Max. IDR 250.000.000

Transaction Fee

- Free during promotion period. Terms and condition regarding promotion as stated on <u>www.shinhan.co.id/promotion</u>.
- IDR 2.500/transaction after promotion ended.

BI-Fast Transfer Methods

- Transfer to the recipient's Proxy Address
- Transfer to the beneficiary's Account Number

BI-Fast Proxy Features

- Register Proxy
- Suspend Proxy
- Activate Proxy
- De-register Proxy
- Port Proxy

Transaction Receipt

- Customer will be provided with transaction receipt :
 - See transaction receipt at e-Slip menu at anytime
 - Or download and print the e-Slip

B. How to do BI-Fast Transfer

1. Access Menu :

Transaction \rightarrow Domestic Transfer \rightarrow BI-Fast Transfer

Transfer within Shinhan	Transfer SKN/RTGS
Domestic Transfer	Online Transfer
Payments >	Transfer SKN/RTGS Details
Foreign Currency Transfer	<u>BI-FAST Transfer</u>
E-Slip Service	

- 2. Input data for BI-Fast transfer
 - Choose debit account
 - Input transfer amount
 - Choose Input Proxy ID/ Input Account Number
 - Input Beneficiary Proxy ID (Cellphone No/ Email) / Account number
 - Input Note (Optional)
 - Choose Transaction Purpose, then Click "Next Step"

time transfer limit : IDR 250.000.0 day transfer limit : IDR 250.000.0	000 (Individual) 00 (Individual)			
1.Input information		2.Verify and process	ť	3.Completed
bit Information				
Debit Account	700-000-809538 Available Balance	(IDR-Tabungan Shinhan) IDR 68.101.023,00		
Transfer Amount	IDR 💌		150.000	
edit Information				
Deneficiary Account	Input Proxy ID			
beneficiary Account	628992022002			
Note (if any)				

3. Confirmation screen

- Make sure the data is correct.
- Input the OTP code, then click "Next Step" to continue transaction

One day transfer limit : IDR 2	250.000.000 (Individual) 250.000.000 (Individual)		
1.Input inform	ation	2.Vetify and process	3.Completed
bit Information			
Debit Account	700-000-809538		
Transfer Amount	IDR 150.000,00		
Fee Information	Free 10 transaction fee this m	onth (10 transaction(s) are left)	
Bank Code/Receiving bank	PDLPIDJ1 / BPD LAMPUNG 380-030-4099xxx		
Beneficiary Name	ANDINI TIARA		
Beneficiary Name Beneficiary Proxy Address	ANDINI TIARA 628992022002		
Beneficiary Name Beneficiary Proxy Address Note (if any)	ANDINI TIARA 628992022002		
Beneficiary Name Beneficiary Proxy Address Note (if any) Transaction Purpose	ANDINI TIARA 628992022002 Purchase		
Beneficiary Name Beneficiary Proxy Address Note (if any) Transaction Purpose	ANDINI TIARA 628992022002 Purchase		

4. Transaction Status

e time transfer limit : IDR 250.000.00 e day transfer limit : IDR 250.000.00	D (Individual) I (Individual)		
11 Input information		2 Verify and process	3.Completed
		Transaction is Successful	
	Continue transactio	on Account Transaction Details	E-Slip Service

5. Internet Banking will provide E-slip for successful transaction. Please follow this step to get the E-slip:

Transaction \rightarrow E-slip \rightarrow Trx Type : BI-Fast Transfer \rightarrow click Inquiry Click on **"Certificate of transaction"** on your transaction to show the E-slip

Top Up &Online Payment									
Inquiry conditions									
тих. Туре	BI-FAST Trans	fei							
Select Range	23/02/2023	- 11	08/03/2023		Two Weeks	×			
				<u>Inquiry</u>					
Inquiry Date				Inquiry • T	iotal Count		D		
Inquiry Date				Inquiry • T	iotal Count		D		人
Inquiry Date Trx. Date	Transaction fin	ne	Currency	- T	fotal Count	unt	D	Confirmation Silp-	٨

6. Below the E-slip for your transaction

	Inquiry Date : 27/02/2023 11:18:44
Trx.Date	27/02/2023
Transaction time	11:16:44
Transaction Type	BI Fast
Source Account	700-000-751240
Destination Bank	BANK DUMMY
Destination Account	000-000-12345
Destination Account Name	TEST USER NAME
Amount	123.123,00
Fee	2.500,00
Total Amount	120.623,00
Transaction Purpose	Others
Remark	asdfasdf
Reference Number	20230227MEEKIDJ10100030000003

C. How to do Register Proxy

- 1. Access Menu :
 - Settings \rightarrow Proxy for Bi-Fast

<u>Settings</u>	
User management	
Account management	
Report Lost and Stolen	
ATM card management	
Message Box	
Proxy for BI-FAST	

2. System will show Terms & Condition for Proxy for BI-Fast. Please check box to continue transaction.

Terms and Conditions for BI-FAST in Bank Shinhan Indonesia	\times
BI-FAST TERMS AND CONDITIONS	
Bank Indonesia – Fast, hereinafter referred to as BI-FAST, is Bank Indonesia's payment system Infrastructure that can facilitate real-time transfers and is available at any time.	
A. PROXY - BI-FAST	
Proxy Address is an alias/alternative identity of the Customer's account number in the form of a celphone number or email address.	100
1. Proxy Address Registration	
1.1 Registration of a Proxy Address at Shinhan Bank aims to make BI-Fast transfers from other banks easier by simply entering the cellphone number/email address registered as a Proxy at Shinhan Output	
 The cellphone number or email address registered as a Proxy Address must have been recorded in the Customer Data at Shinhan Bank. If there is a change in cellphone number/email address, the Customer can unclab. Customer Data acceptions to applicable have reconcurs. 	
 The Customer can register 1 (one) cellphone number and 1 (one) email address as a Proxy Address at Bank Shingan 	

3. Add new Proxy

Click "Add New Proxy"

Proxy for	BI-FAST						
Proxy Inform	ation						
	Proxy	Name		Bank	Linked Account	Status	
			_				
			Add	new Proxy			

- 4. Setting Proxy screen
 - Choose Linked account.
 - Choose Proxy (Cellphone/ Email)
 - Input the OTP code, then click "Register" to continue registration

roxy for BI-FAST			
гоху			
Linked Account	118-000-9432(IDR-Tabungan Shinhan)	Ŧ	
Ргоху	USER01@MAIL.COM USER01@MAIL.COM 5281239902881		
OTP token password	Enter 6 characters		

5. Registration Successful

Proxy registration process is completed. Click CONFIRM button.

roxy for BI-FAST	r	
оху	l.	
Linked Account	118-000-9432/IDR-Te	Proxy registration is successful.
Ргоху	6281239902881	Confirm
	l finne	

D. How to do Suspend Proxy

- 1. Access Menu :
 - Settings \rightarrow Proxy for Bi-Fast



- 2. BI-Fast proxy list Screen
 - Click the Proxy Address that you want to suspend.
 - Input OTP Token Password.
 - Click SUSPEND button.

Proxy	Name	Bank	Linked Account	Status
6281239902881	CUS-SNM-NM2910000825	BANK SHINHAN INDONESIA	1180009432	Active

3. Suspend Proxy Successful

Proxy suspension process is completed. Click CONFIRM button.

oxy into	Proxy	Name	Suspand provide successful Activate your provide and time	Linked Account	Status
G	6281239902881	CUS-SNM-NM2910	for your convenience.	1180009432	Suspended

Proxy Information

	Ргоху	Name	Bank	Linked Account	Status
0	6281239902881	CUS-SNM-NM2910000825	BANK SHINHAN INDONESIA	1180009432	Suspended

E. How to do Activate Proxy

- 1. Access Menu :
 - Settings \rightarrow Proxy for Bi-Fast

<u>Settings</u>	
User management	>
Account management	>
Report Lost and Stolen	>
ATM card management	> :
Message Box	
Proxy for BI-FAST	

- 2. BI-Fast proxy list Screen
 - Click the Proxy Address that you want to Activate.
 - Input OTP Token Password.
 - Click Activate button.

Information	1				
l.	Ргоху	Name	Bank	Linked Account	Status
628	1239902881	CUS-SNM-NM2910000825	BANK SHINHAN INDONESIA	1180009432	Suspended
-					

3. Activate Proxy Successful

Proxy activation process is completed. Click CONFIRM button.

TUNY	IOI DIFFAGT						_
roxy Info	Proxy	Name	Activation provide surgarest d	×	Linked Account	Status	
0	6291239902991	CUS-SNM-NM2910	Confirm		1180009432	Active	

Proxy Information

	Proxy	Name	Bank	Linked Account	Status	
0	6281239902881	CUS-SNM-NM2910000825	BANK SHINHAN INDONESIA	1180609432	Active	٦.
			Add new Proxy	_		

F. How to do de-Regist Proxy

- 1. Access Menu :
 - Settings \rightarrow Proxy for Bi-Fast

<u>Settings</u>	
User management	>
Account management	>
Report Lost and Stolen	>
ATM card management	>
Message Box	
Proxy for BI-FAST	

- 2. BI-Fast proxy list Screen
 - Click the Proxy Address that you want to de-regist.
 - Input OTP Token Password.
 - Click Activate button.

Informat	tion				
11	Proxy	Name	Bank	Linked Account	Status
	6281239902881	CUS-SNM-NM2910000825	BANK SHINHAN INDONESIA	1180009432	Active
-					

3. De-registration Proxy Successful

Proxy de-registration process is completed. Click CONFIRM button.

Proxy for BI-FAST					
Proxy Information Proxy Name	Deregistration proxy is successful Confirm	×	Linked Account	Status	*

Drozy Name Bank Linked Account					
	Linked Account	Bank	Name	Proxy	
	Linked Account	Bank	Name		Proxy

G. How to do Port Proxy

- 1. Access Menu :
 - Settings → Proxy for Bi-Fast

<u>Settings</u>	
User management	1
Account management	
Report Lost and Stolen	
ATM card management	
Message Box	
Proxy for BI-FAST	

2. BI-Fast proxy list Screen

-

- Click the Proxy Address in other bank that you want to set as Shinhan Proxy ID.
 - Click Port button.

w In	formation				
×y	Proxy	Name	Bank	Linked Account	Status
0	REDY@SHOPEE.COM	CUS-SNM-NM2930151663	BANK SHINHAN INDONESIA	700000809538	Active
	6285694965358	Redy wahyu	ShopeePay (PT AirPayInternational)	*******5358	Active

- 3. Port Proxy Screen
 - Choose Proxy that you want to port (mobile phone/ email)
 - Choose Change Acc Linked to your designated Shinhan IDR account.
 - Input OTP Token password.
 - Click REGISTER button to proceed with Porting.

ху Ргоху	6285694965358 *	
Current Acc Linked	ShopeePay (PT AirPayInternational) *********5358	
Change Acc Linked	700-000-800538(IDR-Tabungan Shinhan) 👻	
OTP token password		

4. Port Proxy Successful

Proxy porting process is completed. Click CONFIRM button.

оху			×
Ргоху	6285604065358	Proxy Porting to Bank Shinhan Indonesia is succe	ssful.
Current Acc Linked	ShopesPay (PT AirPay	Confirm	
Change Acc Linked	700-000-809538(IDR-		
OTP token password			0

Proxy Information

	Ргоху	Name	Bank	Linked Account	Status
0	6285694965358	Redy wahyu	BANK SHINHAN INDONESIA	700000809538	Active
0	REDY@SHOPEE.COM	CUS-SNM-NM2930151663	BANK SHINHAN INDONESIA	700000809538	Active
